

# St. John-Sacred Heart SCRIP Program

## FREQUENTLY ASKED QUESTIONS FOR SCRIP

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### What can earned rebate credits in my SCRIP account be allocated toward?

**For Your Benefit:** The rebate credits you accumulate in your SCRIP account may be used to reduce your tuition fees for St. John-Sacred Heart School, St. Mary Central High School, or Xavier High School. If you do not currently have children in school, rebate credits may also be accumulated for school tuition fees for future children or grandchildren.

**For the Benefit of Others:** You can transfer your earned scrip rebate credits to other school families. Scrip rebate credits not applied toward school tuition may be directed toward St. John-Sacred Heart School, the St. John-Sacred Heart School Tuition Assistance Fund or to St. John-Sacred Heart Parish for general operations.

### How do I enroll in the St. John-Sacred Heart SCRIP program?

**From the Parish Website:** Visit the "Giving" tab and "SCRIP Program" at [www.stjohnsacredheart.org](http://www.stjohnsacredheart.org) to obtain the name and contact information for the current SCRIP Coordinator. Send an email to the Coordinator indicating your interest in enrolling in the program. The Coordinator will send you an email link to enroll in the program. Simply provide the requested information and you are all set!

**At the SCRIP Table:** Simply visit the SCRIP table and fill out an order form. Be sure to include your full name and contact information and the SCRIP Coordinator will manually enter your account into the system.

### Which vendors participate in our parish SCRIP program?

**Local Vendors:** The St. John-Sacred Heart SCRIP inventory includes gift cards in varying denominations from approximately 60 local vendors. To see a current listing of in-stock gift cards, visit the "Giving" tab and "SCRIP Program" at [www.stjohnsacredheart.org](http://www.stjohnsacredheart.org) and select "SCRIP Order Form." Order forms are also available at the SCRIP table or at Head Insurance.

**Regional and National Vendors:** Through our affiliation with the Great Lakes SCRIP Program, St. John-Sacred Heart SCRIP program participants also have access to special order gift cards from over 800 regional and national vendors. Visit [www.shopwithscrip.com](http://www.shopwithscrip.com) to view a current listing of available participating vendors and card denominations. For your convenience, vendor lists can be viewed by category (for example Dining, Gas and Auto, Grocery, Specialty Retailer, etc.) or alphabetically.

### How do I place special orders for gift cards not held in stock?

Special orders may be placed by simply indicating the vendor name and quantity to be ordered in the "Special Order" section of the SCRIP order form. **PREPAYMENT IS REQUIRED FOR ALL SPECIAL ORDERS.**

### Why is prepayment required for all special orders?

We cannot guarantee that we will find another family willing to purchase the SCRIP you special ordered. Therefore, you are required to prepay for all special order SCRIP.

### What is the delivery schedule for special orders?

The Great Lakes SCRIP order is generally placed on Monday afternoon. Provided your order is received at the Head Insurance office by Monday morning, you can generally expect to receive your order by Thursday morning. You will be contacted when your order is ready for pick up. Orders may be picked up at the Head Insurance office or at the SCRIP table during weekend mass sale hours.

## SALE HOURS

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### SCRIP hours at the Sacred Heart Parish Site:

- Beginning at 5:15 pm until the start of 5:45 pm Mass on Saturdays
- After 8:00 am Mass on Sundays
- No SCRIP is sold on Holiday Weekends

### SCRIP hours at the St. John Parish Site:

- Beginning at 10:30 am until the start of 11:00 am Mass on Sundays
- No SCRIP is sold on Holiday Weekends

### SCRIP hours at the Head Insurance Office W579 Castle Drive, Sherwood:

- Monday – Friday: 8:00 am – 5:00 pm

## **How can I pay for special orders?**

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Special orders may be paid for with cash or check at the time you place your order. However, the fastest method of paying for special orders is to enroll in the **PrestoPay** plan at [www.shopwithscrip.com](http://www.shopwithscrip.com). By enrolling in PrestoPay, you authorize Great Lakes Scrip to initiate an ACH debit withdrawal from your bank account, and your special order gift cards will automatically be sent with our program's next Great Lakes SCRIP order.

## **Are there other advantages to enrolling in the PrestoPay plan?**

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Yes! Great Lakes shopwithscrip.com SCRIP vendors offer up to three form factors: physical gift cards, electronic gift cards known as ScripNow!, and physical gift cards that can be reloaded. Re-loadable gift cards must be purchased from the St. John-Sacred Heart SCRIP program through Great Lakes Scrip in order to be reloadable. Not all vendors available through shopwithscrip.com are available in all form factors. Some offer ScripNow! While others offer reloadability. Some offer both.

With the PrestoPay system, you can be in Walmart (for example), place a scrip order on your smartphone through shopwithscrip's mobile website myscripwallet.com. Within minutes, the barcode of your ScripNow! e-card will be available on your smartphone for the Walmart clerk to scan for payment at the checkout.

Many of the non-stocked vendors are available as ScripNow! for your convenience.

**IMPORTANT NOTE: St. John-Sacred Heart Parish SCRIP Program reserves the right to deny any PrestoPay application.**

## **If I elect to allocate my SCRIP rebate earnings toward school tuition, how often are rebates posted?**

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The St. John-Sacred Heart SCRIP program year runs from May 1 – April 30. Tuition credits earned during the program year cycle will be credited toward the subsequent Fall's school tuition assessment.

## **What happens to my SCRIP rebate earnings if I leave the parish? Can I redeem rebate earnings for cash?**

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In the event you leave the parish, SCRIP rebate earnings remain with St. John-Sacred Heart Parish. SCRIP rebate earnings are not redeemable for cash.

## **What is the policy for NSF checks?**

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You will be charged \$30.00 for the first NSF check. A second NSF check will be assessed a \$40.00 charge and your account will be placed on "cash only" payment status for a period of one year.

If your order was paid through PrestoPay and is returned due to non-sufficient funds, one of the following actions will be taken:

If your order has not yet been released, Great Lakes Scrip Corporation will cancel your order and you will be assessed a fee of \$30.00.

If your order has already been released Great Lakes Scrip Corporation will charge St. John-Sacred Heat Parish SCRIP program for the total cost of your order plus \$30.00. **You then must reimburse the St. John-Sacred Heart Parish SCRIP program for the total cost of your order plus \$30.00.**

If you incur two NSF Presto Pay transactions, your PrestoPay account will be disabled and your SCRIP account will be placed on "cash only" payment status for a period of one year.

## **Can I purchase SCRIP cards and resell them to my co-workers, neighbors or extended family?**

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Yes, you may purchase and resell SCRIP cards, but they **must** be sold at face value for the same price you paid for them.

### **Can I purchase SCRIP for my business use?**

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Yes, you can purchase SCRIP for your business use. Some examples include purchasing gas cards for your company fleet or purchasing gift cards for employee Christmas bonuses or incentives. Contact the SCRIP Coordinator for special orders, for the availability of denominations not currently stocked or for large quantity purchases.